

Supplier Terms & Conditions

Array of Engineers' quality management system is based on AS 9100D. When purchased products and services are used as a part of our services, the following rules apply.

1. Array of Engineers (AoE) requires that the Supplier shall maintain the proper identification and revision status specifications, drawings, process requirements, inspection/verification instructions and other relevant technical data.
2. AoE reserves the right of final approval of:
 - a. Product and services
 - b. Methods, processes and equipment
 - c. The final release of products and services
3. AoE requires that all special processes required by this purchase order must be performed by competent qualified personnel.
4. AoE reserves the right to identify the requirements for interaction with our suppliers including:
 - a. The use of interactive documentation.
 - b. The use of email.
 - c. Documented confirmation methods of all verbal interactions.
5. AoE reserves the right to monitor our supplier's performance including:
 - a. Supplier Risk
 - b. Quality of product or service delivered
 - c. On time delivery of product or service
6. AoE reserves the right to designate requirements for verification or validation activities that we or our customer intend to perform at the suppliers' premises.
7. AoE reserves the right to approve or specify any designs, tests, inspection plans, verifications, criteria for design and development required by our organization from a supplier.
8. AoE reserves the right to approve or specify any special requirements, critical items, or key characteristics.
9. AoE reserves the right to approve or specify any test, inspection, and verification (including production process verification).
10. AoE reserves the right to approve or specify the use of statistical techniques for product acceptance and related instructions for acceptance by our organization.
11. AoE reserves the right to require the need from suppliers to:
 - a. Implement a Quality Management System and we reserve the right to review and approve the suppliers Quality Management System.
 - b. Use customer-designated or approved suppliers, including process sources (e.g., special processes).

- c. Notify our organization of nonconforming product or services immediately upon discovery and obtain our organizational approval for nonconforming product disposition.
 - d. Wherever applicable, to show evidence of processes to prevent the use of counterfeit parts.
 - e. Notify our organization of changes in product and/or process, changes of suppliers, and changes of manufacturing facility locations, our organization reserves the right to approve such changes.
 - f. Flow down to the supply chain the applicable requirements including customer requirements.
 - g. As required, to provide test specimens for design approval, inspection/verification, investigation, or auditing.
 - h. Retain all records associated with the purchase orders for a minimum of 10 years or as required by contract. Our organization requires the disposition of such documents to be controlled in accordance with the requirements of applicable QMS's.
- 12. AoE reserves the right of access by our representatives, our customers, and any regulatory authorities to the applicable areas of all facilities, at any level of the supply chain, involved in the order and to all applicable records.
- 13. AoE reserves the right to require and request evidence of suppliers ensuring that their personal are aware of:
 - a. Their contribution to product or service conformity.
 - b. Their contribution to product safety.
 - c. Their importance of ethical behavior.